



Terms & Conditions

General

Please read the terms and conditions set out below prior to making your reservation. These terms and conditions govern all bookings with Adelphi Villa c/o Aztec Villas Ltd. The person who makes the booking must be at least 18 years of age at the time of the booking and accepts these terms and conditions on behalf of all members of the party and is also responsible for all payments due from the party. A booking made by you will be under the assumption that you have read and accepted the terms and conditions.

Booking process

1. Print, complete and sign the Adelphi Villa Booking Form.
2. Post to: Aztec Villas Ltd, Stable Cottage, The Common, Langley Burrell, Wiltshire, SN15 4LQ, United Kingdom.
3. Attach your security/damage deposit cheque of £300 (Sterling) made payable to Aztec Villas Ltd to your booking form.
4. We will "hold" the villa for a period of ten (10) days from the date of your booking to allow time for your deposit to arrive and clear.
5. Once your booking form and deposit have been received, we will confirm your reservation in writing and send you a copy of the Guest Information Pack and a complimentary copy of the Eyewitness Top 10 Cyprus Guide.
6. Twelve (12) weeks prior to your arrival, we will send you a reminder for the balance owing, which is due to be paid eight (8) weeks prior to arrival.
7. If a reservation is made within eight (8) weeks of arrival then the full balance is due at the time of the booking.
8. Payment can be made by cheque or cash in to our bank account (details available on request). Other methods are available for our non-UK guests.
9. On receipt of the balance owing, we will send you a receipt and directions to the villa together with additional information about key collection, etc.

Security/ Damage Deposit

The security/damage deposit will be returned within a couple of weeks of check-out. This gives us time to check the property and its contents for any damage and ensure that a full inventory has taken place and nothing is missing. We will contact you regarding any breakages not notified by you, but would request that you report any such incidents as they occur. Minor incidents, such as the odd broken glass, will be overlooked.

Check-in / out

Access to the villa is from 3pm on arrival day and must be vacated by 11am on departure day.

Occupancy

The villa is only allowed to be occupied by those members of your party who have all been specified on the booking form. We do not allow pets, nor large single sex groups, hen or stag parties. Under no circumstances should the villa sleep more than the maximum occupancy.

Conduct / damage

It is your responsibility to ensure that no damage occurs to the villa and its contents and that you leave the villa in the same state of cleanliness that you experienced upon arrival (any extreme mess could result in money being deducted from your deposit to pay for the additional hours of cleaning). Any damage should be reported immediately. We also ask you to treat the locals and neighbours in a courteous and considerate manner at all times.

Liability

Adelphi Villa and Aztec Villas Limited accepts no liability for any loss, personal injury/illness or death regardless of the circumstances.

Cancellation Fee

You may cancel your booking at any time but please be aware that no refund will be made for any payments already made. We strongly advise you to take out adequate travel insurance to cover any loss arising from involuntary cancellation.

AZTEC VILLAS LTD



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ON BEHALF OF ADELPHI VILLA

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